

ESET Helps Partner CCS Media to Secure Their Network

CCS Media looks to ESET to secure their network and protect crucial data. With a long-standing relationship with ESET, CCS Media felt they could rely on the help and support of the ESET team to meet their security needs.



CUSTOMER

As a leading supplier of IT, print and office supplies to business across the UK, CCS Media delivers large scale IT projects and general computer services to their clients, including the NHS, education, government and corporate sectors. CCS Media have over 30 years' experience in the industry and today have 18 sites nationwide, with over 250 employees. As a company their focus is on the needs of their clients and they offer a full business service.

CCS Media is an ESET Gold Partner and has supplied ESET products to its customer base for several years. Due to the nature of their industry, CCS Media uses IT in nearly every aspect of their company's day to day activity. They have strong teams in both sales and technical support roles that rely completely on the IT infrastructure to carry out their tasks.

CHALLENGE

When their existing antivirus licence came up for renewal CCS Media made the decision to review their supplier and have a look at other vendors, as they were not entirely satisfied with the current solution. They had been experiencing system slow-downs on a regular basis which had a negative effect on staff productivity and in particular long log-in times with Citrix. They were looking for new anti-virus software with a smaller system footprint and top virus detection.

ESET was already the preferred antivirus product sold by CCS Media and recommended to their customers, so they already had a strong relationship with ESET and were aware of the software solutions and support that ESET could offer. Because of this CCS Media was confident that ESET could find a solution to meet their requirements for maintaining system speed and excellent virus detection.

SOLUTION

ESET is a global provider of security software for enterprises dedicated to combatting evolving computer threats. ESET Endpoint Antivirus delivers unparalleled protection against viruses, spyware and other types of malware with a range of customisable options. Renowned for its low use of system resources, ESET Endpoint Antivirus provides state of the art protection without increasing IT management overheads.

ESET provided a security solution that fit the needs of CCS Media and support to make the transition as simple as possible. The team at CCS were able to employ a silent rollout meaning users were unaware the installation had taken place and were not disrupted. According to the IT department at CCS Media, "We chose ESET through good reviews, and the Rip and Replace procedure provided the easiest migration from Sophos. The help and support provided by the UK based ESET technical support staff was invaluable."



ENDPOINT ANTIVIRUS

FOR WINDOWS

ESET Endpoint Antivirus with award-winning ESET NOD32® technology delivers superior detection power for your business.

Its low system demands and virtualization capability keep your system humming.

Keep the security of offline devices under control, and customize scanning and update options as you see fit. Control it all effortlessly with our all-new, user-friendly remote administrator tool.



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ESET Endpoint Antivirus

Antivirus and Antispyware	Eliminates all types of threats, including viruses, rootkits, worms and spyware. Optional cloud-powered scanning: Whitelisting of safe files based on file reputation database in the cloud for better detection and faster scanning. Only information about executable and archive files is sent to the cloud – such data are not personally attributable.
Virtualization Support	ESET Shared Local Cache stores metadata about already scanned files within the virtual environment so same files are not scanned again resulting in boosted scan speed. ESET module updates and virus signatures database are stored outside of the default location, thus these don't have to be downloaded every time after the virtual machine is reverted to default snapshot.
Host-Based Intrusion Prevention System (HIPS)	Enables you to define rules for system registry, processes, applications and files. Provides tampering protection and detects threats based on system behavior.
Exploit Blocker	Strengthens security of applications on users' systems, such as web browsers, PDF readers, email client or MS office components, which are commonly exploited. Monitors process behaviors and looks for suspicious activities typical of exploits. Strengthens protection against targeted attacks and previously unknown exploits, i.e. zero-day attacks.
Advanced Memory Scanner	Monitors the behavior of malicious processes and scans them once they decloak in the memory. This allows for effective infection prevention even from heavily obfuscated malware.
Cross-Platform Protection	ESET security solutions for Windows are capable of detecting Mac OS threats and vice-versa, delivering better protection in multi-platform environments.
Anti-Phishing	Protects end users from attempts by fake websites masquerading as trustworthy ones to acquire sensitive information such as usernames, passwords or banking and credit card details.
Device Control	Blocks unauthorized devices (CDs/DVDs and USBs) from your system. Enables you to create rules for user groups to comply with your company policies. Soft blocking notifies the end user his device is blocked and gives him the option to access the device, with activity logged.

